

## **Addressing Parent Concerns**

Parents who have concerns about their children's experience in school are encouraged to speak first to their child's teacher. If the concern is not resolved, the principal should be contacted. The vast majority of concerns are resolved at the school level.

If parents are dissatisfied with the school's response, then the next step is to contact the Superintendent of School's office to find out which District official is responsible for the area of concern.

If parents are still not satisfied, they may file a formal appeal with the Board of School Trustees. The appeal process is explained in the District Policy Manual, copies of which are available at each school, at the School Board Office and on this website.